

Yorkshire & Humber Neonatal Operational Delivery Network –

Proposed development of the Network to increase their role and support in the commissioning and ongoing delivery of effective and efficient services.

Opportunity: There is an opportunity to develop the network to further support the commissioning and delivery of more effective and efficient care. This will be achieved by providing the network with greater commissioning responsibility and delegated authority to address quality issues. This would / could include:

- Achieve and maintain quality standards – monitoring national standards, steering and monitoring local standards.
- Develop local metrics and processes to ensure service specification compliance.
- Assessing Demand and Capacity across the system including planning, monitoring, addressing issues.
- Service development and improvement – setting improvement targets and monitoring compliance.
- Improve efficiency, productivity and operating consistency via contract monitoring mechanisms.

How will the network achieve this?

- Network much closer to service issues.
- Engagement and expertise in the service.
- Clinical staff and families play a greater role in influencing commissioning.
- Able to identify issues and solutions.
- Better placed to re-engage the less engaged units.

Proposed Future Roles and Responsibilities for the ODN: NHS England Specialised Commissioning will continue to hold overall responsibility for the commissioning of Neonatal Services in Y&H. However, the table below sets out an arrangement in which the Y&H Neonatal ODN could perform some of the commissioning functions.

ODN Current Roles & Responsibilities	ODN Proposed additional future Roles & Responsibilities
<p>Delivery of standards</p> <ul style="list-style-type: none"> - Quality - Safety - Improving Outcomes <p>Co-ordination of pathways</p> <ul style="list-style-type: none"> - Cross service pathways - Cross organisational - Improving access & egress <p>Workforce</p> <ul style="list-style-type: none"> - Sustainability - Cross regional education programme <p>Capacity</p> <ul style="list-style-type: none"> - Co-ordinating capacity – particularly in times of surge <p>Data and audit</p> <ul style="list-style-type: none"> - BadgerNet system support & training - Data quality monitoring - Exception reporting - Dashboards - Quality/ Audit Reports - Activity Reporting 	<p>Planning and strategy</p> <ul style="list-style-type: none"> - Assessing need - Reviewing service provision - Recommending priorities - Developing recommendations for future service capacity / models of service delivery <p>Managing capacity & demand</p> <p>Monitoring and evaluation against quality standards – specification, dashboards, CQUINs</p> <p>Managing performance against activity and access plans.</p> <p>Extend collaborative working with other key stakeholders ie Maternity Network, LMSs with a stronger voice.</p> <p>Contract monitoring</p> <ul style="list-style-type: none"> - Provision of contractual advice - Ability to measure, manage and challenge.