

## Yorkshire and Humber South Forum meeting

31<sup>st</sup> January 2019

### Bliss update

#### Bliss baby charter

All units working on the Bliss Baby Charter - majority at secondary stage

Barnsley	Secondary stage (Pre assessment visit completed)
Bassettlaw	Secondary stage
Chesterfield	Secondary stage
Doncaster	Secondary stage
Grimsby	Secondary stage
The Jessop Wing	Secondary stage (Pre assessment visit completed)
Rotherham	Secondary stage
Scunthorpe	Secondary stage
Sheffield Children's	Secondary stage

Please join the Facebook group and share ideas, best practice and any challenges/ask for support from others in the network

<https://www.facebook.com/groups/Yorkshireblissbabycharter/>

Best Practice is always being updated and we are always looking for new examples. Please forward any to [karenw@bliss.org.uk](mailto:karenw@bliss.org.uk)

### Bliss Helpline

During a review of the telephone helpline we found that calls have reduced by 80% since April 2016, meaning we are no longer getting the best value for money out of the services we offer for babies and families.

Over the coming months, with the help of parents and volunteers, we will be researching and investigating the best methods of supporting parents with a baby in neonatal care. We do not yet know exactly what a new service will look like as we still have some work to do to understand what families need most. But, based on current trends, it is likely to involve a mix of online and offline services. For now, please could we ask you to **take down any posters and remove any cards about the helpline**. We will of course keep you updated as our plans progress and on any replacement materials.

### Bliss Publications

All our current publications are available free on our website shop here <https://shop.bliss.org.uk/?p=support-bliss/shop>

If you have any publications which are NOT in the shop please can you remove them from display and stop using them as they are no longer up to date.

### **Upcoming events**

**FINE training** <http://www.bliss.org.uk/fine>

**Birmingham** - Tuesday 25<sup>th</sup> and 26<sup>th</sup> February

**Sheffield** - Thursday, 13 June and Friday, 14 June. Contact [jennie.schooling@sth.nhs.uk](mailto:jennie.schooling@sth.nhs.uk) to book your place