

Sheffield Children's Hospital – Neonatal Surgical Unit	Western Bank Sheffield S10 2TH
Switchboard	Unit Telephone Number
0114 2717000	0114 3053626

Maps & Directions

How to access the unit

Sheffield Children's Hospital is built on numerous levels. Access to the Neonatal Surgical Unit (NSU) is via the Main Entrance on Clarkson Street or Emergency Department (ED) at night. From the Main Entrance, walk along the corridor towards the green lift, sign posted Critical Care. Take the lift to C floor, turn right and buzz for NSU (we are part of Paediatric Critical Care). From ED walk through the double doors and either walk down the stairs in front of you or take a lift down to B level. Follow the corridor right around Theatres then take the green lift to C floor. On exiting the lift, turn right and buzz for NSU

Nearest Car Park

The Children's Hospital does not have a designated car park. The nearest car park is Q-Park, Durham Road, which is opposite the main entrance. However, if you have any special requirements, please contact Julie Mather, Patient Advice and Liaison Service Co-ordinator on 0114 2717594.

Car Parking Charges

- Up to 1 hour - £2.00
- Up to 2 hours - £3.50
- Up to 4 ours - £6.00
- Up to 6 hours - £8.00
- Up to 8 hours - £10.00
- Up to 24 hours - £14.00

Nearest Bus Stop

We are well served by bus services (51, 52, 273, 274, 275) from Sheffield Interchange, the City Centre and surrounding areas. We are also close to the tram route. Journeys can be planned to and from the hospital using Sheffield Children's Hospital/Transport page.

Nearest Railway Station

The nearest railway station is Sheffield Midland Station then take the tram to the Children's Hospital (exit tram at the University stop).

Visiting Information

Parents

We have open visiting for parents and primary carers.

Number of Visitors
Visiting is restricted to 2 people per bed space and only parents and primary carers are permitted to visit between the hours of 7.30 pm and 9.00 am.
Siblings
Siblings may visit but remain the responsibility of parents or carers at all times.
Grandparents
Grandparents can visit (with parent's permission) but will be asked to leave during ward round.
Family & Friends
Friends and family can visit between the hours of 8.30 am and 7.30 pm provided a pre-arranged parent/care arrangement has been documented.
Restrictions
Please do not visit the ward if you have symptoms of cold, flu, diarrhoea or vomiting as our babies can be very susceptible to infections and viruses. Children under the age of 16 (who are not your baby's siblings) are not allowed to visit for infection reasons.
Hygiene & Infection Prevention
Please remove outside coats and wash and dry your hands when entering the ward and before touching your baby.

<h2>Ward Information</h2>
Mobile Phone Use
Please keep mobile phones on silent and do not make phone calls on the unit.
Parent Facilities
There is a waiting room, with tea and coffee facilities, which is shared with Paediatric Critical Care. Enter the main door for PCCU, turn right and the waiting room is along the corridor.
Parent Accommodation
There are 11 rooms available in Magnolia House for parents who have children on Critical Care. Please speak to the nurse caring for your baby for further information.
Breastfeeding Facilities & Support
Two of our Senior Sisters (Sue Payne and Bianca Bane) lead on breastfeeding and a hospital Infant Feeding Advisor is also available (Telephone 0114 3053137). There is also a breast feeding room on the ward. Breast feeding mothers are entitled to 2 hospital meals per day – please speak to the Ward Clerk or Nurse in Charge.
Facilities for Siblings
There are toys available on NSU for siblings to play with. We also share a waiting room with Intensive Care and High Dependency which is located along the corridor, which also have toys available.
Parent Support Group
We will shortly have a Bliss Volunteer to help support parents. The hospital has a PALS Officer, Julie Mather, who can be contacted on 0114 2717594. Clare Green, Critical Care Family Support Nurse, is available throughout the week for support and financial advice and can be contacted on Bleep 198. Please speak to a nurse if you would like help arranging a meeting. Additional Parent Support can be accessed via the following link http://www.bliss.org.uk/helpline

Religious & Spiritual Support
Religious and spiritual support is provided by our hospital Chaplain (contact via switchboard 0114 2717000).
Play Specialists
Although we have no Play Therapists on the unit, we can seek advice from our colleagues on Paediatric HDU. Please speak to the Nurse in Charge if you would like to access this service.
Telephone & Computer Access
Unfortunately there is no telephone or computer access for parents on the ward. There is however a telephone available in the main entrance. Free Wi-Fi is available across the Trust site.
Bereavement Support
The Bereavement Support Co-Ordinator can offer bereavement support - just ask your nurse to arrange.
Counselling
If you need to talk to someone we have psychology support in the hospital that can come and listen and talk with you. Please ask the nursing staff if you would like to access this service.
Other Important Stuff
Julie Olpin is our Nurse Specialist and she will help prepare you and your baby for home and offer support at follow-up appointments.

<h2>Who is who?</h2>
Clinical Lead
Mr Richard Lindley Paediatric Surgeon Telephone Number: 0114 2767918 (Secretary)
Nurse Manager
Jo Sudbury Ward Manager Telephone Number: 0114 2717127
Breastfeeding Advisor
Telephone Number: 0114 3053137
Family Centred Care/Developmental Care Lead
Adele Burman Developmental Care Lead (contact via the Nurse in Charge).

<h2>What to expect</h2>
Ward round
Surgical ward rounds take place each morning at around 8:30 am, except on Tuesdays when it is at 9:30 am. Parents are welcome to stay during ward round in order to ask questions and to be involved in the plan of care. We also have a number of other teams of doctors who will come to review the babies at various times during the day.

Baby Rest Time
We try to plan your baby's care around your visiting and their cue's to promote neonatal developmental and to allow babies periods of rest which helps to conserve their calories for growing.
Who to talk to about your baby's care
Please talk to your baby's Nurse, a Doctor or ask to speak to the Ward Manager.
Talking to the Medical Team
Our Doctors cover different areas in the hospital so we may have to arrange a time for them to come and speak to you and they can be contacted via the ward staff on 0114 2717324. Our Neonatologists cover both NSU and the Neonatal Unit at the Jessop Wing.
Who to talk to if you have any concerns
If you have any concerns please speak to the nurse caring for your baby, the Nurse in Charge or the Ward Manager.
Patient Advocacy Liaison Services (PALS)
The PALS Officer can be contacted on 0114 2717594

<h1>Hospital Services</h1>
Catering/Refreshment Facilities
The hospital Parkside Restaurant is located near the Outpatients Department and is open between 8:00 am and 11:30 am, 12:00 noon to 2.30 pm and 3:30 pm to 7.00 pm. There is a coffee shop situated in the main entrance.
Other shops on site and nearby
There is a supermarket next to the carpark or near the University tram stop and shops in the University Student Union. There are also a large selection of shops, takeaways etc. in the area of Broomhill which is a 5-10 minute walk from the hospital. Please ask the staff on the unit for directions.
Cashpoint Machine
Cashpoint machines are located at the CO-OP, University Student Union, Royal Hallamshire Hospital and Sainsbury's (next to the tram stop). The Parkside Restaurant in the hospital offers a free cashback service if you spend more than £5 on your debit card.
Access to a Midwife
We do not have midwives on site, however, the Jessop Wing nearby has midwives on site who may see you. Please keep your hand held notes with you and contact the Community Midwives via the Jessop Wing on 0114 2268301.
Interpreting Services
Interpreters can be arranged during the week and weekends and 'Language Line' is also available – please speak to the Nurse in Charge if you would like to access this service.
Laundry Facilities
Baby's bed linen is washed on the ward but baby's clothes need to be laundered at home. Please label all personal belongings.