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| <b>Doncaster Royal Infirmary – Neonatal Unit</b> | Armthorpe Road<br>Doncaster<br>DN2 5LT |
| <b>Switchboard</b>                               | <b>Unit Telephone Number</b>           |
| 01302 366666                                     | 01302 642696                           |

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| <b>Maps &amp; Directions</b>  |
| <b>How to access the unit</b>   |
| We are located in the Women’s Hospital at DRI on the top floor. Access is through Gate 1A.  |
| <b>Nearest Car Park</b>   |
| There is a pay and display carpark directly in front of the Women’s Hospital.   |
| <b>Car Parking Charges</b>  |
| Normal parking is £5.00 per day, however, parents can pay a reduced rate of £5.00 per week, the ward clerk or nursing staff are able to help fill in the necessary paperwork for this.  |
| <b>Nearest Bus Stop</b>   |
| Straight outside the Women’s Hospital on Thorne Road.   |
| <b>Nearest Railway Station</b>  |
| The nearest railway station is Doncaster Station. This is a 15 to 20 minutes’ drive away depending on traffic. All buses that stop directly outside the Women’s Hospital go to the Interchange where the train station is situated. |

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| <b>Visiting Information</b>   |
| <b>Parents</b>  |
| Parents have open all day visiting.   |
| <b>Number of Visitors</b>   |
| Maximum visitors are 2 plus parents at each cot space.  |
| <b>Siblings</b>   |
| Siblings have open visiting provided they are accompanied by their parents.   |
| <b>Grandparents</b>   |
| Grandparents have open visiting but must be accompanied by a parent or have their names filled in on an individual visitation sheet.                |
| <b>Family &amp; Friends</b>   |
| Family and friends have open visiting but must be accompanied by a parent or have their name filled in on an individual visitation sheet.           |
| <b>Restrictions</b>   |
| No children under 14 years (other than siblings) are allowed to visit. Visitors may also be asked to vacate the nurseries during nursing hand over. |

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| <b>Hygiene &amp; Infection Prevention</b>  |
| All visitors to the Neonatal Unit should use alcohol hand gel which is located outside the unit. On entering the nurseries, everyone will be asked to wash their hands with soap and water and only parents are allowed to touch their baby whilst they are in an incubator. |

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| <h2>Ward Information</h2>  |
| <b>Mobile Phone Use</b>  |
| Mobile phones are allowed on the unit but not in the nurseries.  |
| <b>Parent Facilities</b>   |
| We have a parent's kitchen, quiet family room, breast feeding room (which can double up to a resident room) and a dining area with TV.   |
| <b>Parent Accommodation</b>  |
| We have 6 parent's rooms, 2 have double beds and 1 has an ensuite. The other 4 rooms have single beds and a reclining chair for partners to use. There is a shower room and a bathroom for parents to use.   |
| <b>Breastfeeding Facilities &amp; Support</b>  |
| We have a private breast feeding room and Medela breast pumps are available in each parent room and in both parent sitting rooms. Mobile Medela pumps on stands can be used at the cot side and we have a DVD available for mums to watch which gives instructions on how to express milk.   |
| <b>Facilities for Siblings</b>   |
| We have a PlayStation with games and a small selection of toys.  |
| <b>Parent Support Group</b>  |
| There is a monthly support group held within the hospital and a leaflet is available from a member of the nursing staff. It is also planned that a Bliss Champion will be available on the unit in the near future.<br><b>Please enquire regarding local support available to you within the Neonatal Unit. Additional Parent Support can be accessed via the following link <a href="http://www.bliss.org.uk/helpline">http://www.bliss.org.uk/helpline</a></b> |
| <b>Religious &amp; Spiritual Support</b>   |
| A Chaplain is available via switchboard. Parents can ask a member of staff to contact them on their behalf.  |
| <b>Play Specialists</b>  |
| Play Specialists visit from Children's Ward when we have a baby which has these specific needs.  |
| <b>Telephone &amp; Computer Access</b>   |
| There are no personal computer or telephone facilities available however, the ward phone can be used for emergencies.  |
| <b>Bereavement Support</b>   |
| A member of the community team will visit families after their bereavement. A Bereavement Midwife is available if appropriate who the nursing staff can contact on parents behalf.   |
| <b>Counselling</b>   |
| There are no counselling services on the nit and we would refer parents to their own GP if we felt this was needed.  |

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| <b>Other Important Stuff</b> |
| N/A                          |

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| <b>Who is who?</b>  |
| <b>Clinical Lead</b>  |
| Dr Nigel Brooke<br>Clinical Director<br>Telephone Number: 01302 642289 (Secretary)  |
| <b>Nurse Manager</b>  |
| Chris Beattie<br>Head of Paediatric Nursing<br>Telephone Number: 01302 642212   |
| Alison Boldy<br>Nurse Manager<br>Telephone Number: 01302 556349   |
| <b>Breastfeeding Advisor</b>  |
| We do not have a named Breastfeeding Advisor but the majority of nursing staff have received training on breast feeding and expressing. |
| <b>Family Centred Care/Developmental Care Lead</b>  |
| There is a core group of staff who have an extended interest in this area.  |

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| <b>What to expect</b>   |
| <b>Ward round</b>   |
| On Monday mornings all the consultants and multi-disciplinary team undertake an extensive ward round which parents are welcome to attend. This usually commences at 11.00 am.                                   |
| <b>Baby Rest Time</b>   |
| Each afternoon we aim to have a period of quiet time but the timing may vary as it depends on what activity there is in the nursery at the time.  |
| <b>Who to talk to about your baby's care</b>  |
| You can talk to any member of staff but the nurse caring for your baby will have the most up to date information.   |
| <b>Talking to the Medical Team</b>  |
| Individual appointments can be made for you to speak to your baby's consultant and any member of nursing staff will make this for you. There is always a Registrar or ANNP available on the unit to discuss any |
| <b>Who to talk to if you have any concerns</b>  |
| You can talk to the nurse looking after your baby or any Sister on duty.  |
| <b>Patient Advocacy Liaison Services (PALS)</b>   |
| There is a PALS Service available and details can be obtained from any member of staff.   |

# Hospital Services

## **Catering/Refreshment Facilities**

There are 2 restaurants and 2 coffee shops within DRI, 1 in the main hospital block and 1 in the Women's Hospital. Resident mums are provided with 3 meals a day and resident dads are provided with breakfast. Vouchers are available for parents to buy meals at a reduced rate in the hospital restaurants and these can be obtained from any member of staff.

## **Other shops on site and nearby**

There is a WRVS shop in the Women's Hospital and another on the ground floor of the main DRI building, near the main lifts and entrance. There is also a general shop in the same area and a sandwich shop on Thorne Road (outside the hospital site).

## **Cashpoint Machine**

There is a cashpoint machine in the reception of the Women's Hospital.

## **Access to a Midwife**

Resident mums on the Neonatal Unit are seen by a midwife from the postnatal ward.

## **Interpreting Services**

There is a telephone interpreter service available via Language Line and specific interpreters can be accessed by asking a member of the nursing staff.

## **Laundry Facilities**

There are no laundry facilities for either mum's or baby's personal laundry.