Welcome

You will of heard it a thousand times already, but we have indeed entered a challenging period, with increased demands on time and resources. In recognition of these constraints this enhanced Newsletter has been developed to enable us all to keep in touch. That means we are looking for news stories, features, articles and anything you want to share, and of course your views on what would be of interest and value to you and your workplace.

There are excellent websites, like UsingInfo and the newly developed Knowledge Network to help us share innovative solutions, keep in touch and provide useful resources. The information from the NMAHP Event will now be provided by the scheduled presenters as articles in the Newsletter.

In this edition we bring the AHP National Minimum Dataset report and the NHS Data Recording Advisory Service - Clinical Data Structure & Implementation Support Team (CDSIS) briefing.

New website!

The NMAHP eHealth Portal has changed! Go to www.knowledge.scot.nhs.uk/ehealth to browse the platform and see what's new.

The new portal incorporates The Knowledge Network architecture, which uses widgets to create the content; providing more flexibility for communities. As well as the widget architecture the portal also incorporates The Knowledge Network FAST technology for searching, so if you don't find what you are looking for in the Clinical eHealth community library, one click will repeat your search in The Knowledge Network.

Login into the new portal using your NHS Athens Account and click on the “Join a Community” link to become a member.

Information literacy supports staff in locating, evaluating and using information in their everyday work. The intention is to ensure that decisions, advice and activities proceed from considerations of the best available research evidence, best practice examples and most current information.

Clinical eHealth News:

Welcome to our new NMAHP Clinical eHealth Lead: Professor Liz Wilson. Liz has recently retired from the position of Board Nurse Director in NHS Tayside, which she held from Jan 2006.

Liz will be leading us in the next chapter of NMAHP eHealth, in the delivery of the new Quality Strategy and will bring us up to date on the new eHealth Strategy in our next edition in February.

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UsingInfo.org— www.usinginfo.org

The UsingInfo site provides many case studies that can help you develop your own work place and provide contacts who you can talk to for additional support, for example, the subject of Electronic Health Records has new articles.

A Governmental Policy Framework for Electronic Health Records, from Mary Etta C Mills, covers the promotion and support of electronic health records and electronic information exchange through governmental policy development requires a framework that considers cost, benefits, barriers, risks and policies at the statewide level that might accelerate or retard adoption.

Electronic care record workload information promotes patient safety in Scotland, Lesley Robertson discusses a Community Nursing Care System in Scotland that provides workload information to meet the needs of patients and promotes patient safety, multidisciplinary communication and effective use of nursing resource.

Delivering maternity benefits through improved information - NHS Lothian, from Jennifer Baird, reflects on experiences in NHS Lothian when they implemented TrakMaternity - a patient management system - to document maternity records. The system supports the extraction of information for multiple purposes including primary clinical decision making and assisting manpower planning and quality assurance.

By clicking on the underlined article titles above, you can go straight to those articles on the UsingInfo site, where you will find many more interesting articles and where you can share your own experiences with your clinical colleagues. If you have a paper copy go to www.usinginfo.org and search for the titles.

BCS Health Scotland eHealth Awards

For the first time, a series of awards was presented to eHealth teams in Scotland at the Health Informatics Scotland conference held on the 22nd and 23rd September 2010 at the visionary Glasgow Science Centre.

Go to BCS Health Scotland site to find out more and watch the presentations.

Category winners:

- **Best NHS Scotland IT Service Delivery Team**:
  SEPR Deployment Project Team

- **Best NHS Scotland use of innovative IT for patient care**:
  Telehealth for Long Term Conditions in Argyll and Bute

- **Best NHS Scotland eHealth Initiative Supporting quality improvement of patient service or outcomes**:
  eHealth systems to support clinical outcomes measurement and service improvement in Ayrshire and Arran Mental Health services
The AHP Workload Measurement and Management report, which was published in 2006 by the then Scottish Executive, identified a lack of systematic collection of workload and activity information within AHP services. Following a national consultation, an AHP minimum dataset has been agreed.

The dataset has been endorsed by the CHPO, the AHP Directors and Leads group for Scotland and National Implementation Group for the project. It has also recently been presented to the EHealth lead group.

The AHP Workload Measurement and Management report recommended the development of a national dataset for AHP’s and work commenced during 2008 via the Chief Health Professions Officer (CHPO).

The recommended dataset will assist in managing services as well as allowing AHP’s to demonstrate their contribution in policy drivers such as Shifting the Balance of Care (2008). It is acknowledged that meaningful local/national data allows service re-configuration and service efficiency and could ultimately lead to cost savings e.g. MSK services.

Following national consultation plus a pilot in 11 test sites, the following dataset has been agreed.

For Inpatients - for each Base Location of AHP, AHP Profession, Patient Contact Type, AHP Clinic Type (e.g. musculoskeletal, neurological etc.) and Source of Referral:

- Number of new contacts
- Number of review contacts
- Number of discharges, including transfers out

For Non-inpatients - for each Base Location, AHP Profession, Patient Contact Type (e.g. outpatient, domiciliary etc) , AHP Clinic Type and Source of Referral:

- Number of new referrals, including transfers in
- Number of new contacts
- Number of review contacts
- Contact status (attended, did not attend, could not attend, could not wait)
- Number of discharges, including transfers out
- Waiting time to first contact (completed waits & census waits, include unavailability)
- Waiting time from referral to treatment (completed waits & census waits, include unavailability)

The dataset has been endorsed by the CHPO, the AHP Directors and Leads group for Scotland and National Implementation Group for the project.

It is asked that AHP’s note the recommendations for the minimum dataset and advise and promote the proposal for implementation within eHealth systems.
Connecting for Health are currently developing a suite of short e-learning modules to support the embedding of *Learning to Manage Health Information; A theme for clinical education* into courses for all clinical professionals. These will be available at no cost to NHS and educational institutions via the internet.

Maggie Grundy at NES has checked it out and they also apply to NHS organisations and HEI's in Scotland.

To register you need the name and address of your organisation, the professions you would be covering (e.g., dental, radiology, psychiatry etc) and your contact details including details of your role within the organisation. To enable your students to access the existing modules, please contact us so that we can register your organisation with the DH Information Governance Team. You will then receive a log in and password, and will be able to track your students' progress on these modules. Certificates can also be printed out to place in portfolios.

The 7 modules will mirror the structure of *Learning to Manage*, that is:

1. Protection of individuals and Organisations *(READY NOW AS: Introduction to Information Governance)**

2. Data, Information and Knowledge

3. Communication and Information Transfer

4. Health and Care Records *(READY NOW AS: The importance of good clinical record keeping)***

5. The Language of Health: clinical Coding and Terminology

6. Clinical Systems and applications**

7. eHealth; the future direction of clinical care**

*The existing *Introduction to Clinical Governance* and *The Importance of Good Clinical Record Keeping modules, developed as part of the DH Information Governance Training Tool, are available now.*

The link for the two modules that are ready to be accessed is: [www.connectingforhealth.nhs.uk/igtrainingtool](http://www.connectingforhealth.nhs.uk/igtrainingtool).

These are available on the internet so there should be no issues with access for all students either on site or at home.

"Learning to Manage Health Information; A theme for clinical education", is available to download from our website [www.cfh.nhs.uk/eice](http://www.cfh.nhs.uk/eice). We also have produced a PDF leaflet explaining the work of the eICE project. If you would like a copy please contact us.
Evidence into Practice

Evidence into Practice:  
www.evidenceintopractice.scot.nhs.uk

Evidence into Practice aims to be the online resource of choice to support NHSScotland’s frontline clinicians and quality improvement leads to find, share and use evidence to improve quality of care. The portal supports both “know-what” – e.g. validated evidence and guidelines to support safe and effective care – and “know-how” – e.g. tools, measures and examples support for implementation.

NHS Scotland Data Recording Advisory Service

The NHS Scotland Data Advisory Service is provided by NSS Information Services Division. The Service works with its customers to ensure consistent and accurate recording of data in healthcare systems. The service is partly funded by SG eHealth and partly by NSS.

Support and expertise is provided via the following services:

- Definitions and Reference Files
- Terminiology Services
- Clinical Data Structure & Implementation Support

For more information please follow the links.

The team had hoped to meet with some of you at the planned NMAHP eHealth meeting in November so instead we are providing this short update about the Clinical Data Structure and Implementation Support Team. This team develops, implements and maintains the Compound Healthcare Headings model (CHH) that has grown out of the work of the National Clinical Dataset Development Programme (NCDDP). The CHH provides validated information sources and data standards which are located within a logical/navigational model, which covers all aspects of care (the healthcare continuum). The model also provides a structure in which to build and re-use components to support clinical and administrative requirements in an ordered fashion, this allows users to collaborate, store and retrieve their information more effectively and safely.

Please get in touch if you would like to submit an article or share some information with the Clinical eHealth community in the next newsletter.

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To find out more about what is happening in eHealth, go to

www.knowledge.scot.nhs.uk/ehealth
CDSIS Briefing contd.

As many of you will be aware, healthcare providers face a range of interoperability issues when trying to collaborate or share healthcare information. This challenge will increase as developments such as the clinical portal come into widespread use. The information below gives more details about how the CHH model can support interoperability and patient care. We will be delighted to answer any questions or to provide more details of the full range of the support that the Data Recording Advisory Service can offer you.

Please contact Jamie Gray (jamie.gray@nhs.net) or the CDSIS team mail box (cdsis@nhs.net)