

West Midlands Neonatal Transfer Service Network Board Report

Month March-2014

Number of requested transfers

| | | % Total Transfer requests |
|--------------|------------|---------------------------|
| SWMNN | 89 | 67 |
| SSBCNN | 37 | 28 |
| CenTre | 2 | 2 |
| Others | 5 | 4 |
| Total | 133 | |

Number of Transfers undertaken

| | % Total Transfers undertaken | Non Transfer NTS reason | % against target | |
|--------------|------------------------------|-------------------------|------------------|---|
| SWMNN | 77 | 4 | 96 | NB % against target calculated using non transfer NTS reason vs requested number of transfers |
| SSBCNN | 32 | 1 | 97 | |
| CenTre | 0 | 1 | | |
| Other | 2 | | | |
| Total | 111 | 6 | | |

| REASON FOR NOT UNDERTAKING TRANSFERS | | | | | | | | | | | |
|--------------------------------------|---------------------|---------------------------|-----------------------|---------|---------|------------------|-----------------------|--------------------|------------------|---|---|
| Attributable to NTS | | | | | Non NTS | | | | | | |
| Staffing | On other/ ITU calls | Weather/ Equipment/ Roads | Deterioration of baby | No beds | Parents | Inapprop request | Canc by ref unit/KIDS | Not in our network | Canc by rec unit | | |
| Number of Refusals | | | | | | | | | | | |
| SWMNN | 6 | 3 | 1 | | | | | 2 | | | |
| SSBCNN | 2 | | 1 | | | 1 | | | | | |
| CenTre | 1 | | 1 | | | | | | | | |
| Other | 0 | | | | | | | | | | |
| Total | 9 | | | | | | | | | | |
| Number of Cancellations | | | | | | | | | | | |
| SWMNN | 5 | | | | | | 5 | | | | |
| SSBCNN | 3 | | | 1 | | | 2 | | | | |
| CenTre | 1 | | | | | | | 1 | | | |
| Other | 3 | | | 1 | | | 2 | | | | |
| Total | 12 | | | | | | | | | | |
| Number of Deferrals | | | | | | | | | | | |
| SWMNN | 1 | | | | | | 1 | | | | |
| SSBCNN | 0 | | | | | | | | | | |
| CenTre | 0 | | | | | | | | | | |
| Other | 0 | | | | | | | | | | |
| Total | 1 | | | | | | | | | | |
| | | 3 | 3 | 0 | 2 | 0 | 0 | 1 | 10 | 3 | 0 |

Type of Transfers Undertaken

| | |
|-----------------|------------|
| ITU/HDU/Medical | 9 |
| CARDIAC | 4 |
| SURGICAL | 23 |
| ONGOING CARE | 41 |
| BED MANAGEMENT | 25 |
| RADIOLOGY/OPAs | 0 |
| PALLIATIVE CARE | 0 |
| COOLING | 5 |
| SPECIALIST | 4 |
| Total | 111 |

| New BAPM/TIG category breakdown - transfers split into 4 categories | | | |
|---|----|---------------|----|
| ITU | 39 | Uplift | 45 |
| HD | 21 | Capacity | 25 |
| SC | 51 | Repatriation | 41 |
| | | Out Patients | 0 |
| Medical | 77 | Within 1 hr | 6 |
| Surgical | 24 | Within 4 hrs | 49 |
| Cardiac | 4 | Within 24 hrs | 54 |
| Neuro/Cooling | 6 | > 24 hrs | 2 |

Acute (ventilated) = 47
 Non Acute (non ventilated) = 64

CLINICAL GOVERNANCE **Total incidents 15** Low Moderate High Major

Other Incidents - 10

Equipment - PEEP dropping on vent block, stuck at 7cms when reset then dropped again
 Equipment - Non invasive blood pressure on transport incubator 2 not working
 Equipment - ETCO2 waveform appeared briefly and then would not show any trace at all
 Estates - Ambulance driver stuck in disabled toilet at Heartlands Hospital
 Ambulance - Loss of display on dashboard of YD63UUC ambulance
 Ambulance - Heater in YX09FTE ambulance not working, could not swap as night team still out with other vehicle
 Communication - Referring unit did not have Badger letter ready and was not aware of parental responsibility contact
 Communication - Referring unit unaware of parental responsibility contact details, safeguarding information not in notes. Cot lost at receiving unit, transfer cancelled
 Communication - Badger letter insufficient for transfer, contained incorrect information and lacked information. SHO has to rewrite Badger, delaying transfer
 Communication - NTS were informed baby did not have any know infection upon enquiry, upon reading through discharge paperwork at receiving hospital, baby had moderate growth enterococcus and klebsiella oxytoca

Clinical Incidents - 5

Temperature - Baby's axilla temperature 35.9C
 Temperature - Baby's axilla temperature 35.2C
 Temperature - Baby's axilla temperature 35.7C
 Temperature - Baby's axilla temperature 35.8C
 Clinical - Baby details given to receiving unit prior to arrival. When team arrived at receiving unit, the staff on duty asked them to weigh baby and make fluids prior to disconnecting WMNTS fluids due to recent weight discrepancies, delaying WMNTS by 40 minutes