

West Midlands Neonatal Transfer Service
Total number of incidents recorded 2013/14

Total number of transfers undertaken by the West Midlands NTS for 2013/14 = 835

Total number of incidents occurred = 67

(8% of transfers resulted in an incident report, excludes the 3 care withdrawn)

				Scale of Incident			
Type of Incident		No.	% of Total	Low	Moderate	High	Major
Clinical	Temperature	11	16	9	2		
	Staff shortages		0				
	Clinical	8	12	8			
Other	NTS incidents		0				
	Communication	9	13	8	1		
	Comm - NTS mobiles	3	4	3			
	Ambulance	7	10	7			
	Staff accident	1	1	1			
	Equipment	25	37	24	1		
	Care Withdrawn	3	4	3			
Total incidents		67		63	4		

Incidents attributable to each hospital where improvements could be made								
Hospital	Total No. Incidents	Unit Equipment	Clinical	Temperature	Escalation Policy	Communication	Total transfers undertaken	% Incidents vs transfers
SSBCNN								
New Cross	2		1			1	69	3%
Royal Shrewsbury	0						32	0%
Russells Hall	4		2	1		1	38	11%
Stafford	0						12	0%
North Staffs (Stoke)	0						42	0%
Walsall Manor	1			1			26	4%
Network total	7	0	3	2	0	2	219	

