

**FW: Picker survey update**

Carnwell Sarah (UNIVERSITY HOSPITAL OF NORTH STAFFORDSHIRE NHS TRUST)

**Sent:** 09 October 2014 14:22

**To:** Carnwell Sarah (UNIVERSITY HOSPITAL OF NORTH STAFFORDSHIRE NHS TRUST)

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**From:** Zoe Chivers [zoec@bliss.org.uk]  
**Sent:** 07 October 2014 16:53  
**To:** Moore Ruth (UNIVERSITY HOSPITAL OF NORTH STAFFORDSHIRE NHS TRUST)  
**Subject:** RE: Picker survey update

Hi Ruth,

The last update I had from Picker at the end of August was that wave 1 of fieldwork is coming to a close: we have received over 3,000 completed surveys returned across the participating Trusts, and an average response rate of 40%.

Wave 2 will commence in October, with fieldwork closing in Feb 2015, and final reporting/analysis in March 2015

I think they have just got on with it this time and less complicated as Trusts know what is needed.

Let me know if you would like anything else.

Zoe

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**From:** Moore Ruth (UNIVERSITY HOSPITAL OF NORTH STAFFORDSHIRE NHS TRUST) [mailto:ruth.moore2@nhs.net]  
**Sent:** 03 October 2014 15:36  
**To:** Zoe Chivers  
**Subject:** Picker survey update

Hi Zoe

I wondered if you had any information about how the picker survey is going, it seems a lot quieter than the first survey so I am assuming there are no problems with getting data etc? Who is leading on it at Picker?

Kind regards  
Ruth

Ruth Moore  
Network Manager/Lead Nurse

Staffordshire, Shropshire & Black Country Newborn & Maternity Network

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