

## Meeting today

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**Sent:** 30 June 2016 09:35

**To:** [Guest Carol \(UNIVERSITY HOSPITALS OF NORTH MIDLANDS NHS TRUST\)](#)

**Cc:** [Carnwell Sarah \(UNIVERSITY HOSPITALS OF NORTH MIDLANDS NHS TRUST\)](#); [Moore Ruth \(UNIVERSITY HOSPITALS OF NORTH MIDLANDS NHS TRUST\)](#)

**Attachments:**  [Letterhead - digital.docx \(191 KB\)](#) [Open as Web Page];

Hi,

Please accept my apologies for today's meeting.

A quick update:

We now have 3 volunteers on the Telford a further 1 is being processed and another two to run the Bliss Telford Family group in association with the Unit, UHNM has 1.

There are 3 volunteers being processed for Walsall (two of them are almost ready and are awaiting OH clearance only) and 1 is being processed and is almost ready to start at RHH and the same for New Cross.

My role has now changed (see attached letter). My role now sees me working directly with Unit Managers to identify what it is they would like from Bliss, how we can work better together and to raise awareness of our Baby Charter initiative, FINE training and recruitment for Parent Reps. I would like to book an appointment to see all Managers in each 5 units soon so I will be making contact in the coming weeks.

To follow on from the BFFAS (Baby Charter) workshop held earlier in the year, I want to thank you all for registering. I am looking at dates to do a second workshop where we will be discussing what happens after registration stage. I am doing a separate workshop for SWMMNN to look at what happens after the first audit has been completed – Lynn would be best suited to attend this workshop.

As we all know, the Neonatal Service Review is in full flow! Next Wednesday 06 July, we are holding a joint parent and clinicians event to talk about the themes emerging from the survey and how we can proactively bridge the gaps identified. We have a number of clinicians coming from your units but would urge you to promote this event as much as possible to ensure we have as many people there to contribute as possible. Currently, we need a lot more parents. I would be grateful if you could encourage them to come along.

Many thanks and see you all soon!

Alia