

Senior Nurses Study Day – Challenges of Effective Communication

Programme

Date | 30th October 2018

Location | Telford Education Centre, Princess Royal Hospital, Apley Castle, Apley, Telford, TF1 6TF

Audience | Senior nurses within the Staffordshire, Shropshire and Black Country Neonatal Operational Delivery Network.

09.00	Registration and Coffee	
Plenary Sessions		
09.15	Introduction	Gina Powell Clinical Practice Educator Sam Davies Neonatal Unit Manager
09.30	What Motivates People and How to Build Team Spirit	Mr Tom George Senior HR Advisor
10.30	Coffee Break	
11.00	How we Communicate – An Introduction to Transactional Analysis	Mr Tom George Senior HR Advisor
12.00	Lunch Break	
Plenary Sessions		
13.00	SaTH Exemplar Quality and Safety Programme	Mrs Angela Hughes Quality Assurance Lead
14.00	Legal Case Histories/Documentation	Violet Redmond Head of Legal Services
15.00	Tea Break	
15.15	Duty of Candour	Mrs Brenda Maxton Patient Safety Lead Nurse
16.15	Evaluation of the Day and Handing Over the Baton for Next Year's Senior Nurses Study Day	
16.30	Close	

For further details please contact Gina Powell / Samantha Davies: Gina.Powell@sath.nhs.uk / Samantha.Davies@sath.nhs.uk

Please register via linx.worxinfo.com