

## Parent and Public Involvement Group Agenda

Thursday 7 September 2017 at 4 pm

Via teleconference please call 0844 4 73 73 73 (or 87373 from your mobile) and enter  
PIN: 119666

1. Apologies

2. Minutes of the 6<sup>th</sup> June 2017

3. Matters Arising

### Parking

Information is on the app. All units provide free parking to parents.

Parent App – no feedback from parents has been received from this route since November last year

### Our neonatal journey – Update

The updated network parent passport document has been updated in conjunction with SWM N ODN and launched in June for use in all units in both networks

4. BLISS Update

*UHNM Initial Audit Attached*

5. Neonatal Review Update –

- West Midlands – SC to give update on behalf of RM
- National – National Peer review visits are planned to each neonatal service in England organised by the NHS England Quality Surveillance Team(QST) – The following dates for Visits to the units in SSBC are planned  
Royal Stoke University Hospital 16<sup>th</sup> January  
Princess Royal Hospital, Telford 17<sup>th</sup> January  
Russell's Hall Hospital, Dudley 18<sup>th</sup> January  
Walsall manor Hospital 23<sup>th</sup> January  
Royal Wolverhampton Hospital 24<sup>th</sup> January  
Parents are required for the peer review panels, training is provided, parents are not allowed to join a review panel for a neonatal unit that their baby was cared on but can review other units in the same network – ***please let the network know asap if there is any one who would like to do the training and we can contact the QST to arrange this.***

6. Family Integrated care (FiC)

*Whose Shoes Nobody's Patient –Case study attached*

Update from all units on progress with implementing FiC – All unit reps

7. Any Other Business

8. Date and Time of Next Meeting

December – Nominations for the role of Chair to be requested prior to meeting.