

## RE: Parent Experience Survey Results for Quarter 2 1st July - 30th September 2017

Marks, Julie <Julie.Marks@dgh.nhs.uk>

Wed 08/11/2017 11:28

To: CARNWELL, Sarah (UNIVERSITY HOSPITALS OF NORTH MIDLANDS NHS TRUST) <sarah.carnwell@nhs.net>;

Hi Sarah

The spread sheet has been completed and it is with Matron for review. I should be able to submit by next week

Regards  
Julie

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**From:** CARNWELL, Sarah (UNIVERSITY HOSPITALS OF NORTH MIDLANDS NHS TRUST)  
[sarah.carnwell@nhs.net]  
**Sent:** 08 November 2017 11:16  
**To:** Marks, Julie  
**Subject:** Re: Parent Experience Survey Results for Quarter 2 1st July - 30th September 2017

Thanks, Julie

Can you let me know where you are up to with the BLISS audit, as your unit is the only one that I have not got a copy of the completed spreadsheet.

Many thanks

**Sarah Carnwell, Network Administrator**

Staffordshire, Shropshire and Black Country Neonatal ODN  
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I am available to answer phone calls on Monday to Thursday from 8 am until 2 pm, otherwise messages can be left and picked up the following working day.

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**From:** Marks, Julie <Julie.Marks@dgh.nhs.uk>  
**Sent:** 08 November 2017 10:54  
**To:** CARNWELL, Sarah (UNIVERSITY HOSPITALS OF NORTH MIDLANDS NHS TRUST)  
**Subject:** RE: Parent Experience Survey Results for Quarter 2 1st July - 30th September 2017

Hi Sarah

Parent experience feedback from Russells Hall

Regards  
Julie

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**From:** CARNWELL, Sarah (UNIVERSITY HOSPITALS OF NORTH MIDLANDS NHS TRUST)  
[sarah.carnwell@nhs.net]

**Sent:** 07 November 2017 09:46

**To:** HOMER, Dawn (THE ROYAL WOLVERHAMPTON NHS TRUST); Gina Powell ; Marks, Julie; Katy Edwards; Fiona Horsnall; Penny Andrews; Lynn Keilty-Woolcock; Lisa Poston; ruth.jones@uhnm.nhs.uk

**Subject:** Parent Experience Survey Results for Quarter 2 1st July - 30th September 2017

Dear All

I would be grateful if you would send me a collated summary of the parent experience feedback received for your unit during Quarter 2 July - September 2017 using the attached template.

Please can you send a summary by Friday 24 November, in order for the information to be presented at the QI meeting in December.

Regards

**Sarah Carnwell, Network Administrator**

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