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27 June 2016

Dear

I am getting in touch to let you know about some changes within Bliss. We have recently taken the decision to restructure the Family Services Team into two new teams, the Information and Support team and the Healthcare Engagement team. This new way of working will help us further develop our relationships with units across the country and will ensure we achieve our strategic aim of reaching every baby born premature or sick.

I will now be working as part of the Healthcare Engagement team as a Senior Healthcare Engagement Officer. This exciting new role will see me working with units and networks across the UK to support them with the Bliss Baby Charter and parent engagement.

This move unfortunately means I will no longer be working directly with volunteers and will no longer be your contact for the Bliss volunteers.

All the fantastic Bliss volunteers will now be managed by the Information and Support team who are based in London at Bliss's offices. All volunteers will have a dedicated Volunteer Support Officer who will be providing support and assistance. They can be contacted on 0207 378 1122.

Your new volunteer contact will be in touch shortly to introduce themselves.

I have really enjoyed working with our volunteers over the past few years and I am now looking forward to spending more time supporting and engaging with your unit.

If you have any questions please call or send me an email.

Best wishes

Alia Hussain
Senior Healthcare Engagement Officer
07436 102 348
aliah@bliss.org.uk

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