

West Midlands Neonatal Transfer Service

Total number of incidents recorded 2012/13

Total number of transfers undertaken by the West Midlands NTS for 2012/13 = 1180

Total number of incidents occurred = 81

7% of transfers resulted in an incident report)

Type of Incident	No.	% of Total	Scale of Incident				
			Low	Moderate	High	Major	
Clinical	Temperature	14	17	14			
	Staff shortages	1	1	1			
	Clinical	9	11	6	3		
Other	NTS incidents	3	4	2	1		
	Communication	24	30	21	3		
	Ambulance	11	14	10	1		
	Staff accident	2	2	2			
	Equipment	15	19	15			
	Care Withdrawn	2	2	2			
Total incidents	81			73	8		

Summary

Communication incidents have increased substantially mainly due to WMNTS mobile telephones faults this should be resolved by September 2013 when all mobiles will be replaced under the new O2 contract

Equipment incidents have decreased slightly since last year and should decrease further with the refresher training courses being undertaken by staff

The number of temperature incidents reported are at their highest over the past 5 years

Ambulance incidents have increased due to breakdowns, a new ambulance has been commissioned

Clinical incidents remain static

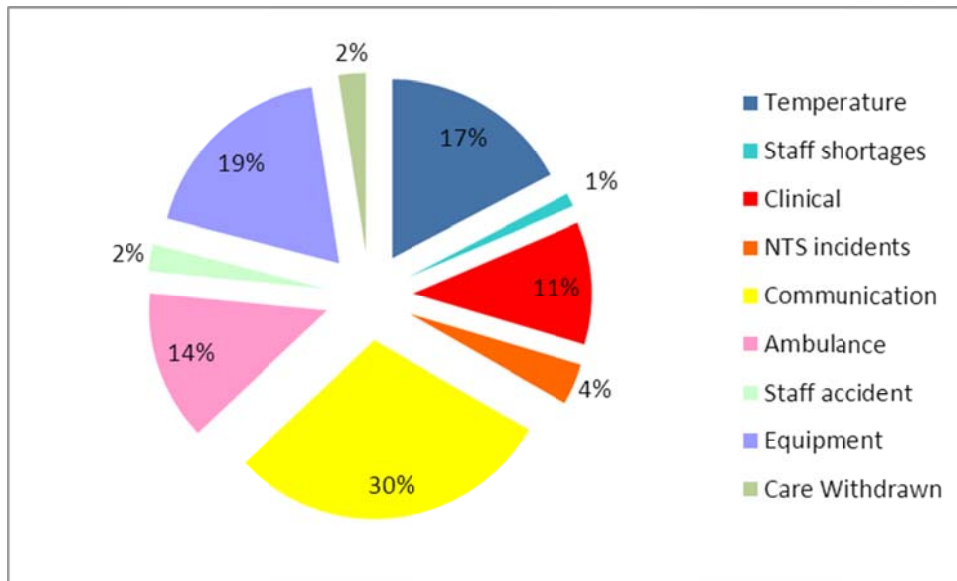
Care withdrawn at units whilst the team are present are now recorded although they are not an incident

90% of incidents were classified as a low risk, 10% as moderate, no high or major incidents were reported

The number of incidents in relation to the number of transfers undertaken also remained static at 7%

Comparison of information	2012/13	2011/12	2010/11	2009/10	2008/09
Number of transfers performed	1180	1074	1253	1422	1269
Number of incidents reported	81	73	119	113	76
% incidents vs number of transfers	7%	7%	8%	8%	6%

	Percentages of main incidents				
	2012/13	2011/12	2010/11	2009/10	2008/09
Temperature	17	14	10	13	13
Clinical	11	11	24	20	28
Communication	30	26	19	20	22
Ambulance	14	7	7	17	16
Equipment	19	30	16	18	8



Incidents attributable to each hospital where improvements could be made

SSBCNN									
New Cross	2			1		1		61	3%
Royal Shrewsbury	0							36	0%
Russells Hall	2		2					45	4%
Stafford	3		1			2		23	13%
North Staffs (Stoke)	2			1		1		73	3%
Walsall Manor	2		1	1				43	5%
Network total	11	0	4	3	0	4		281	