



CLINICAL PHARMACISTS IN GP PRACTICE

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BACKGROUND

- NHS Pilot development.
- Started Spring 2016.
- NHSE, HEE, BMA, RCGP, CPPE and RPS working together on a 3 year pilot.
- £31m to part fund 403 (457) new posts over 3 years.
- Extra 1,500 posts by 2020.
- Practice Transformation Fund pharmacists/directly employed/self-employed.

WHAT DO I DO? DAILY WORK

In a typical month:

- Resolve repeat prescription queries (560).
- Discharges with med changes and scanning new medications/changes (70).
- Telephone appointments for medication queries from patients and others (186).
- Point of contact for local pharmacies and service referral.
- Doses and batch prescriptions (96).
- Support for care homes.
- Clinics (85 patients) & Home Visits (6) & Medication Reviews (78).
- QOF/PIP/PCO (Winter pressures).

= **350** appointments + **6** visits + **726** queries per month

WHAT DO I DO? STRATEGIC AND OTHER WORK

- **Repeat prescription process.**
- Asthma NRAD reviews.
- **Increasing repeat dispensing.**
- Anticoagulation: Developed protocol and 6 monthly audits, new patients.
- **GP updates: Opioids, antibiotics, monthly evidence & safety updates.**
- Polypharmacy reviews.
- **Upskilling staff – HCA's carrying out comprehensive HTN reviews, reception dealing with more issues, nurse update re SIGN asthma.**
- **Effective working across interface: DN, CP, hospital and NH.**
- Combining chronic disease clinics.
- **Clinical governance (care homes, dosettes, high users of benzo etc).**

...ie reduced work, improved safety, improved quality,
maximised practice income

SO WHAT?

- GPs: significant workload shift.
- Reception have an extra outlet.
- Nurses have more support with prescribing/guidance.
- Patients get Rx quicker, phone calls with the most appropriate professional, safer, point of contact for frequent attenders, pharmacist caseload.
- Different practices will want different things
- NHS Pilot Wave 2 portal open 9th Jan. Google 'GP pharmacist NHS'.



GP PERSPECTIVE

TIME

QUALITY

TRAINING

CHANGE

MORALE

“I cannot overstate the benefit the practice pharmacist has had on our whole team’s morale”

Dr Liza Pickett