CLINICAL PHARMACISTS IN GP PRACTICE

Ziad Suleiman – Pharmacist practitioner MRPharmS IP
Liza Pickett – GP - Churchdown surgery
BACKGROUND

• NHS Pilot development.
• Started Spring 2016.
• NHSE, HEE, BMA, RCGP, CPPE and RPS working together on a 3 year pilot.
• £31m to part fund 403 (457) new posts over 3 years.
• Extra 1,500 posts by 2020.
• Practice Transformation Fund pharmacists/directly employed/self-employed.
WHAT DO I DO?
DAILY WORK

In a typical month:

- Resolve repeat prescription queries (560).
- Discharges with med changes and scanning new medications/changes (70).
- Telephone appointments for medication queries from patients and others (186).
- Point of contact for local pharmacies and service referral.
- Dosettes and batch prescriptions (96).
- Support for care homes.
- Clinics (85 patients) & Home Visits (6) & Medication Reviews (78).
- QOF/PIP/PCO (Winter pressures).

= 350 appointments + 6 visits + 726 queries per month
WHAT DO I DO?
STRATEGIC AND OTHER WORK

• Repeat prescription process.
• Asthma NRAD reviews.
• Increasing repeat dispensing.
• Anticoagulation: Developed protocol and 6 monthly audits, new patients.
• GP updates: Opioids, antibiotics, monthly evidence & safety updates.
• Polypharmacy reviews.
• Upskilling staff – HCA’s carrying out comprehensive HTN reviews, reception dealing with more issues, nurse update re SIGN asthma.
• Effective working across interface: DN, CP, hospital and NH.
• Combining chronic disease clinics.
• Clinical governance (care homes, dosettes, high users of benzo etc).

...ie reduced work, improved safety, improved quality, maximised practice income
SO WHAT?

• GPs: significant workload shift.
• Reception have an extra outlet.
• Nurses have more support with prescribing/guidance.
• Patients get Rx quicker, phone calls with the most appropriate professional, safer, point of contact for frequent attenders, pharmacist caseload.
• Different practices will want different things
• NHS Pilot Wave 2 portal open 9\textsuperscript{th} Jan. Google ‘GP pharmacist NHS’.
“I cannot overstate the benefit the practice pharmacist has had on our whole team’s morale”

Dr Liza Pickett