

EAST MIDLANDS MENTAL HEALTH COMMISSIONING FORUM

“HOT TOPICS FOR 2012/13+ IN MENTAL HEALTH – A STRATEGIC PERSPECTIVE

**East Midlands Mental Health
Commissioning Forum
14/10/11**

Professor Mike Cooke, CBE
Chief Executive, Nottinghamshire Healthcare NHS Trust



INTRODUCTION

- What Patients/Service Users and Front Line Staff want
- Bigger picture for Mental Health
- Is the NHS Listening/NHS Future Forum 2
- No Health Without Mental Health
- Recovery
- Linkages and Topics
- Any Qualified Provider/Tariffs/Incentives/Long Term Conditions
- Quality and Safety
- Q & A



WHAT PATIENTS/SERVICE USERS AND FRONT LINE STAFF WANT

What Patients want?

- Clinically effective safe care
- Cleanliness
- Responsive services
- Dignity
- Respect
- Involvement
- Communication

What Staff want?

- Clear role
- Real teams
- Clear goals
- Approachable Management
- Feedback
- Chance to develop [job]
- Chance to develop [career]



BIGGER PICTURE [1]

1. Eye on the whole ball – consolidate good, tackle variation, quality and safety centre line
2. Residual and current risk – understand and deal with both
3. Build on FT provider model, “peer edge and lead contractor”
4. Regulate don’t just register – but be proportionate
5. Unitary Boards are key in all parts of system e.g. Outcome Framework
6. Project the brand of the NHS system e.g. NHS 60, Francis Inquiry



BIGGER PICTURE [2]

7. Clinical engagement is vital in all parts of the system at all levels
8. NHS needs to concentrate on and improve its partnership working
9. Local commissioning involving clinicians needs the ability to scale up
10. Patient and public involvement need authenticity e.g. patient opinion
11. Drive research and innovation forward to that what we know is what we do
12. Dilemma continue and are sharper e.g. competition/collaboration, central control/devolution, standardisation/personalisation



IS THE NHS LISTENTING?/NHS FUTURE FORUM 2

- We need to listen to patients and public.
- There are new clinical conversations happening
- “Field Report” and “Nicholson Challenge” –
 - Collaboration + integration
- Future Forum [2] – will report on:-
 - The Nation Public Health
 - Information
 - Integrated Care
 - Education and Training



NO MENTAL HEALTH WITHOUT MENTAL HEALTH

- NHS East Midlands Next Stage Review - Regional Workstream Report Mental Health & Learning Disabilities *[January 2008]*
- Clinical Chair Jane Hoskyns, Chief Executive Sponsor Mike Cooke, Facilitator Deborah Jaines
- No Health without Mental Health Strategy [February 2011] sets out the DOH ambition to mainstream mental health, and establish parity of esteem between services for people with mental and physical health problems. It shows how Government is working to improve the mental health and well being of the population, and get better outcomes for people with mental health problems.



NO MENTAL HEALTH WITHOUT MENTAL HEALTH

1. More People will have good mental health
2. More People with mental health problems will recover
3. More People with mental health problems will have good physical health
4. More People will have a positive experience of care and support
5. Fewer People will suffer avoidable harm
6. Fewer People will experience stigma and discrimination

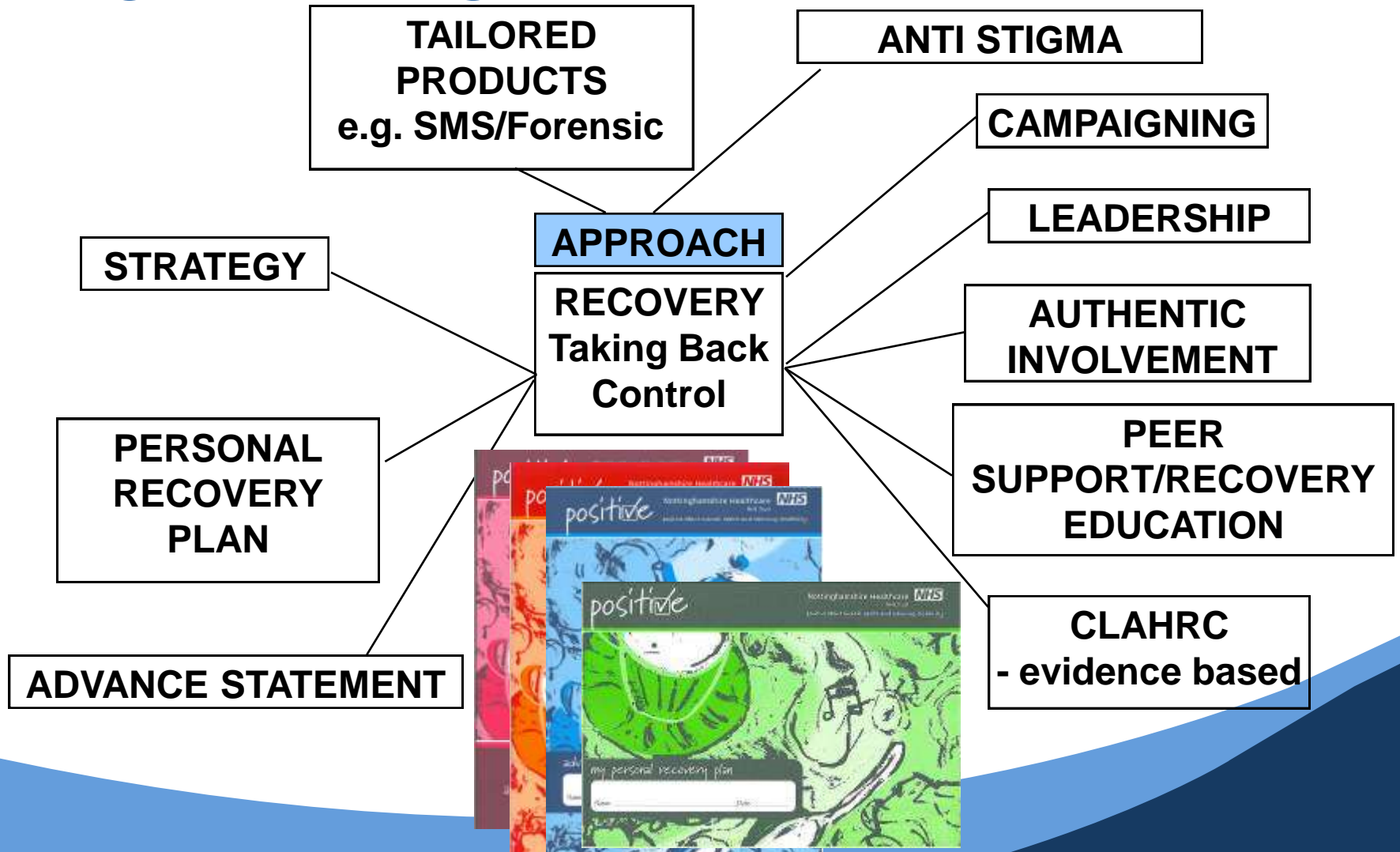
*Links to Outcomes
Framework - Domain 3*

*Links to Outcomes
Framework -Domain 4*

*Links to Outcomes
Framework -Domain 5*



INGREDIENTS





RECOVERY – 10 TOP TIPS

1. Define Recovery
2. Develop a Strategy
3. Have “lush” products
4. Be Authentic in its leadership
5. Create and recreate “receptive context”
6. “Don’t walk past the litter” – challenge things
7. Take stock regularly
8. Impale Commissioners [new] on your spikes
9. Align future goals
10. Be the vibrant movement that improves long-term outcomes for all



LINKAGES

- ↓ Economy - ↑ Mental Health morbidity – ↑ Suicide rate
- Health and Social Care
- Criminal justice Reform e.g. offender Health
- Benefits and Welfare and Work
- Mental and Physical Healthcare
- CLAHRCs, Research and Innovation
- Health and Wellbeing



MENU OF TOPICS [CANDIDATES FOR OPERATING FRAMEWORK]

- Joint Commissioning of Health and Social Care
- Funding of tariff to support Integrated Care
- Lead Provider contracts to inspire clinical pathway flow
- Productive Mental Health Services – series adoption [RTTC]
- 5 Assurance/Key outcome measures
- Burden of Mental Health
 - others – Dementia, CAMHS, PbR, Integrated Care, The Publics Mental Health, Supporting Workplaces, Early Intervention, All life/age/pathways, personal budgets



LINK TO LONG TERMS CONDITIONS

- Mental Health and Physical Healthcare
- Cancer
- Diabetes
- Pain
- Neurological Disorders
- Trauma and Post Trauma
- Eating Disorders e.g. Loughborough



QUALITY AND SAFETY

- Francis Inquiry
- Key Assurance Measures
- Castlebeck Follow up
- Market stimulus
- Provider Collaboratives
- NICE + Deployment
- What Patients and Staff want



QUESTIONS & ANSWERS



Mike.Cooke@nottshc.nhs.uk

www.nottinghamshirehealthcare.nhs.uk

Nottinghamshire Healthcare NHS Trust
Duncan Macmillan House
Porchester Road
Nottingham
NG3 6AA