Dear colleagues

Welcome to the Primary Care Improvement Community November News. Our membership is reaching far and wide with over 1800 members. Colleagues are getting in touch to find out more about Quality Improvement and asking if we can link with people from their area to share and hear about improvement. Please feel free to share with colleagues you think will be interested

Dates for the diary
Our second National conference, Kia Oval, London, 6 February 2018 – Register

Free 2 day workshop - Quality Improvement for nurses in General Practice – 22 & 23 January 2018, Birmingham, venue to be confirmed.

If you are a nurse working in General Practice and would like to learn more ways to make change happen, improve your processes and provide better, safer care - this is for you. For more information or to register to attend, contact Karen Goldsmith – karen.goldsmith1@nhs.net

Free 2 day workshop for GP trainees and post CCT fellows - 9 & 10 January 2018, Birmingham, venue to be confirmed.

If you are a ST3, ST4 or a post CCT fellow with an interest in Quality Improvement in General Practice and would like to understand more about QI theory, practice key tools and techniques and connect with your national colleagues – this is for you. For more information or to register and expression of interest, contact Karen Goldsmith – karen.goldsmith1@nhs.net

Improvement case studies

GP diary series – getting ready for a busy winter

As Farzana's practice prepares itself for a busy winter, it is working on its flu campaign to make sure those adults and patients at risk of flu and its complications have the flu vaccination. Working through a Plan, Do, Study, Act (PDSA) cycle, it aims to help achieve its target of delivering 480 vaccinations by the end of December. With 180 flu vaccinations already given within the first four weeks of the campaign, the practice is already more than a third of the way to meeting its target. Watch the diary

Releasing time for more effective consultations

A practice in Blackpool used Productive General Practice Quick Start to improve the way it managed patients that frequently attended and ensure they were receiving appropriate care. From 1,016 attendances the practice has already released 246 (24 per cent) appointments over the course of the year. This will release 41 hours of clinical time to focus on more appropriate consultations. Read the story

Resources, books and podcasts

Making sense of social prescribing (Social Prescribing Network)

This guide, commissioned by NHS England, introduces social prescribing and outlines different models of social prescribing.

Primary Care Improvement Connect – look out for your invite

We are continuing to roll out the launch of our Primary Care Improvement Connect. This new online space supports all who have been/are involved with any element of the Time for Care programme. You can use it to chat, share, learn, download resources and find out about forthcoming events. Keep an eye out in your in box for an invitation from NHS Networks to join Primary Care Improvement Connect, (it may go into your junk folder so please check this too). If you're not already a member of NHS Networks register with the site first and you'll be able to access the network.

We would love to hear from you - **What** do you need from the community to support you in your work? **Do** you have an improvement story you'd like to share with others? **Would** you be interested in helping us build and grow the community by helping us design activities or events? **Do** you know of colleagues whom you think would also benefit from being part of the community? **Get** in touch with us at england.si-pcic@nhs.net.

Best wishes

Karen