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**Guidelines, Reviews and Research**


**Reports and Enquiries**

Design Council. A&E departments urged to implement proven design solutions that improve patient experience and save money [ Press Release ] [ Link ]

Health Foundation. Improving patient flow across organisations and pathways. [Link] Some discussion of ambulance services and unscheduled care.


Of Interest
NHS England, 2013. Board Paper. NHS Services, Seven Days a Week. NHS121315. [Link] [See also NHS Employers Summary]

NHS Leadership Academy. The Healthcare Leadership Model [Link]

In the News

BBC News. Ambulance times 'need rethink' - minister Norman Lamb [Link]

Lessons Learned
Reports from Regulators, CQC, MONITOR and the Coroners Court Rule 43. New links added in this Issue are marked NEW.

Complaints
Data on Written Complaints in the NHS - 2012-13 [NS] includes data for Ambulance Services. [Link]

Ambulance Services

Unscheduled Care: An Update on Progress. Report presented by the Auditor General for Wales to the National Assembly for Wales on 12 September 2013 [Link]

East of England Ambulance Service NHS Trust. Delivering better services for our patients: action plan September 2013 [Link]

Strategic Review of Welsh Ambulance Services Professor Siobhan McClelland on behalf of the Welsh Assembly [May 2013] [Link]

Delivering better services for our patients. The turnaround plan for the East of England Ambulance Service NHS Trust [Link]

North West NHS
NEW Fazakerley Hospital death rates 'higher than expected', says Dr Foster report [Link]

Monitor launches investigation into University Hospital of South Manchester [December 2013] [Link]

Monitor launches investigation into Lancashire Teaching Hospitals [December 2013] [Link]

Investigation launched into Wirral University Teaching Hospital NHS Foundation Trust's financial performance. [November 2013] [Link]

Hospital Intelligent Monitoring: October 2013 [Link] No regional groupings, but individual hospitals can be checked.

Care Quality Commission Report – North West Ambulance Service [Updated March 2013] [Link]

Patient Safety Reporting. NWAS NHS Trust [Updated March 2013] [Link]
Rule 43
Current Report
Summary of Reports and Responses under Rule 43 of the Coroners Rules Ninth Report:
For period 1 October 2012 – 31 March 2013 [ Published June 2013 ] [ Link ]

Previous Report
Summary of Reports and Responses under Rule 43 of the Coroners Rules 01 April 2012 - 30 September 2012 [ Published March 2013 ] [ Link ]

Rule 43 Guidance for coroners on changes to Rule 43: Coroner reports to prevent further deaths [ Link ]

Francis Report, responses & outcomes
Mid Staffordshire NHS Foundation Trust public inquiry: government response [ Link ]

Health Committee - Third Report
After Francis: making a difference [ Link ]

Mid Staffordshire NHS Foundation Trust Public Inquiry Report - Response of the Royal College of Nursing [ Link ]

Newsletters & Bulletins

Health Care Organisations
AHP Bulletin – Allied Health Professions Bulletin [ Link ]

Allied Health Professionals Network North West – Latest News [ Link ]

Child and Maternal Health Observatory [ChiMat] – Newsletter and Update [ Link ]

Communications Bulletin NHS Employers [ Link ]

Health Education England Newsletter [ Link ]

Leader Newsletter of the NW Leadership Academy [ Link ]

Manchester Academic Health Science Centre [MAHSC] – Newsletter [ Link ]

MONITOR NHS Foundation Trust Bulletin [ Link ]

NHS Evidence – Eyes on Evidence [ Link ]

NHS England News from NHS England [ Link ]

NHS Line Managers Bulletin [ Link ]

NHS Workforce Bulletin [ Link ]

Research Forum for Allied Health Professionals newsletter [ Link ]

Horizon Scanning Bulletins
COPD Horizon Scanning [ Link ]

End of Life Care Horizon Scanning [Link]

Falls Prevention Horizon Scanning [Link]

Immunisation Horizon Scanning [ Link ]

Patient Safety Horizon Scanning [ Link ]

Stroke Horizon Scanning [ Link ]

Statistics

England
The basis for calculating Ambulance Statistics changed in April 2011. New data series are Ambulance Quality Indicators.

Accident and Emergency—Hospital Episode Statistics [HES] [ Link ]

Ambulance Quality Indicators from April 2011— [ Link ]
Friends and Family Test Data [includes A&E] [Link]

Weekly Ambulance SitReps to May 2011 [Archive] [Link]

Northern Ireland
Northern Ireland Ambulance Service [Link]

Scotland
Scottish Ambulance Service—Performance [Link]

Wales
Welsh Ambulance Services—Statistics [Link]

Statistics by Topic
Suicides in the United Kingdom 2011 [Link]

Trauma Audit and Research Network [Link]

Statistics hubs
The best source of NHS statistics is NHS The Information Centre [Link]

The best source of UK National stats is the UK National Statistics Publication Hub [Link]

Websites
Ambulance Today, December Edition [Link]

Emergency Preparedness, Resilience and Response [EPRR] [Link]

ethnicity.ac.uk [Link]

Evidence Search Updates [Link]

Flu Plan 2013/14 [Link]

Health Profiles [Link]

Live Well – Dementia [Link]

Longer Lives – Public Health England [Link]

NHS Improving Quality [Link]

NHS Leadership Academy [Link]

Public Health England. Data and Knowledge Gateway [Link]

North West
Bolton Health Matters [Link]

Cheshire and Merseyside
Allied Health Professions Research Network [Link]

Healthier Together: a review of health and care in Greater Manchester [Link]

Health Education North West [Link]

NW Centre for Professional Workforce Develop [Link]

Sepsis
Bibliographic guide to Sepsis in Prehospital Care [December 2013] [Link]

Global Sepsis Alliance [Link]

Surviving Sepsis Campaign [Link]

UK Sepsis Group [Link]

UK Sepsis Trust [Link]

World Sepsis Day [Link]

NWAS Library & Information Service [NWAS LIS] is a virtual service delivered via e-mail, mobile phone, web and social networking. The Librarian travels to service points or to meet users at their place of work. NWAS is the only Ambulance Trust in the UK with a dedicated library and information service. Your Librarian is Matt Holland. eMail: Matt.Holland@nwas.nhs.uk Mobile: 07747456736