



**West Hampshire
Clinical Commissioning Group**

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Private & Confidential

Ms Alison Rogers
The Old Coach House
Cowpitts Lane
Ringwood
BH24 3JX

17 January 2013

Dear Ms Rogers

Thank you for your letter dated 27 November 2012 regarding the provision of phlebotomy service.

Please accept my apologies for not responding to your original letter and subsequent note about hearing nothing from West Hampshire Clinical Commissioning Group (CCG). I can do nothing other than apologise for my slow response to you, I fear it relates to our huge agenda with a small number of staff, and my belief that I had handed the letter to the relevant person – this is no excuse, but explains the reason for the silence.

I can confirm that your letter, however, has not been ignored and we have just completed a project plan around redesign of phlebotomy services and your name is at the top of the list of names to work with in relation to the local work that will be started in the near future. I trust that you will hear very soon from the manager who is leading on this (she has only been in post for two weeks) as your input on behalf of all the local people, will be paramount.

Once again please accept my apologies for the delay in response but can assure you that your views will be of enormous benefit once the project is launched.

Yours Sincerely

Dr Sarah Schofield
Chair, West Hampshire Clinical Commissioning Group

CC
Dr Simon Goodison, Chair, Communications and Engagement Group, WHCCG
Dr Rachel Barrass-Stones, locality lead, West New Forest