

Embrace

Yorkshire & Humber Infant & Neonatal Transport Service



Parent Information Leaflet

Welcome to Embrace Yorkshire & Humber Paediatric & Neonatal Transport Service

The transport of your son or daughter is an extremely anxious and stressful time.

The reason for transport may be to go back to your local hospital or for specialist care at a regional centre.

You may initially feel scared and a loss of control. This is not uncommon. We aim to provide care and support for you and your child and are happy to answer any questions you may have.

Who are we?

The Embrace transport team is a group of specially trained staff with the appropriate specialist skills to safely care for your child during their transfer.

This may be a combination of a doctor, transport nurse or advanced nurse practitioner. Occasionally we will bring staff members who are training.

When we arrive we will introduce ourselves to you and the staff caring for your child. Following a full handover from the staff, we will concentrate on assessing, stabilising and preparing your child for transfer. At this time we may be busy but will keep you informed. It will often be best for you to sit somewhere quiet while we get on with our work.

Specialised equipment

This will depend on your child's age, size and condition. The staff transporting your child will be happy to show you what is being used.

This may include monitoring equipment, infusion pumps and maybe a breathing machine. The ambulance your child will be travelling in is specially designed, providing all the necessary facilities for specialist care whilst on the move.

Getting ready for transfer

The whole process may take some time. Please do not be alarmed if this is the case. It is important your child is stable and prepared for transfer.

Once ready please don't be scared to touch or kiss your child. A favourite toy or blanket can accompany them if you wish. We will ask you for your contact details and give you the number and directions of the receiving hospital.

Can I travel with my child?

There may be the opportunity, if your child's condition allows, for one parent to travel in the ambulance. This will be assessed by the team at the time. It may not be possible due to space or safety issues but we will where possible try to keep you with your child.

Not all parents wish to travel and that is OK too. This may be a good opportunity to make arrangements for other children or to pick up any belongings you may need. If you do not have access to private transport the referring hospital staff will discuss arrangements with you.

Please do not attempt to follow the ambulance and remember to travel at a safe and steady speed.

What happens at the destination hospital?

When we get to the destination hospital we will explain to the medical and nursing staff what has happened both before and during the transfer. We will then move your child to their new bed or cot.

If you are not present at this time someone will ring you to let you know they have arrived safely and give you an update on your child's condition.

Each hospital ward has slightly different facilities and policies about visiting and staying with your child. The staff will be happy to discuss these with you when you arrive.

The Embrace Team are here to offer you help support, advice and information. Please do not hesitate to speak to us about any aspect of your child's care and transfer.